EXPEDITION GUIDE

JOB SUMMARY
Expedition Guides are part of a cohesive team whose goal is to inspire guests and help them understand and appreciate the areas they visit during their cruise. Guides are supervised by the Expedition Leader and Lead Guide and work in teams of 2-5 members, along with the full vessel crew. Primary responsibilities include guiding and interpretation, onboard presentations and narration, and behind the scenes daily maintenance and programmatic tasks. Topics range from geology, glaciology, and marine biology to cultural history and current issues in local destinations. Expedition Guides lead groups of guests on hikes ranging from shore walks to route finding or bushwhacking, skiff tours, snorkeling, and paddle boarding, as well as whole and half day kayak trips. Expedition Guides take ownership of delivering an unforgettable vacation experience to guests through sharing their knowledge, guiding excursions, and exemplary customer service, with an emphasis on safety.

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ESSENTIAL DUTIES
- Lead hiking and kayaking expeditions in remote wilderness settings with few or no defined trails, utilizing safety standards and route finding skills.
- Work within a cohesive and cooperative team led by the Expedition Leader and Lead Guide, with heavy emphasis on communication and teamwork.
- Confidently and competently lead groups of up to 20 guests in the field and on the water, and create an enjoyable experience for guests even when an excursion does not go as planned. Heavy emphasis on customer service, dynamic thinking and safety.
- Demonstrable ability to utilize a GPS, and read navigational and topographical maps and software.
- Provide in the field, hands-on interpretation, and thematic, formal onboard presentations that are integrated into a week-long interpretive program, and wildlife narration utilizing interactive tools such as maps, charts, guidebooks, power point, microscopes and spotting scopes to involve the guests.
- Develop and deliver educational presentations covering environmental science, history, or other relevant topics to the itinerary as assigned by the EL for up to 90 guests.
- Cultivate the guest experience by focusing on the observation of the surrounding geology, flora and fauna by encouraging passengers to spend as much time on deck exploring and experiencing the natural surroundings that may go unnoticed.
- Participate in the behind the scenes daily maintenance and programmatic tasks that keep our gear and program running. These tasks will include, but are not limited to, photo editing, blogging, slideshow creation, gear stowage, repair, cleaning, and organization.
- Proactively maintain the cleanliness, order and function of all Expedition tools, including kayaks, paddleboards, electronics and snorkeling gear.
- Assist in general shipboard tasks during the operating season including loading of ship’s food stores, laundry, garbage, luggage, and helping the hotel staff with cleaning as needed.
- Maintain a professional demeanor and appearance amongst crew and guests at all times, while living in a close community setting.

QUALIFICATIONS
To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Minimum one year of naturalist interpretation or environmental education in the field and formal presentations for groups of up to 90 participants.
- Demonstrable written and verbal communications including interpretive materials and presentations development. Demonstrable ability to operate Microsoft Word, Excel, Power point, and photo editing software.
- Minimum education of a Bachelor of Science in natural and/or cultural history, or other relevant field of study, or equivalent experience.
- Minimum one year professional experience leading small groups in remote field settings and on the water.
- Exceptional and demonstrable customer service and problem solving skills.
- A strong preference for working in a team setting in remote environments.
- Prior small ship cruise industry experience strongly preferred.

Required Certificates, Licenses, Registrations:
- Valid Passport
- CPR / First Aid / AED
- Wilderness First Responder (WFR)
- STCW Crowd Management (1)
- Security Awareness or VPDS (1)
- USCG 2ST Masters license (2)
- Costa Rica Guide Certification or Panama Guide Certification (3)
- Wilderness First Aid (4)
- MARSEC Card (5)
- Medical Fitness Certificate (6)
- Certified Interpretive Guide certificate with National Association for Interpretation (7)

(1) Required for Safari Voyager, Safari Endeavour, and Safari Quest; preferred on other vessels
(2) Near Coastal License required for Hawaii itinerary
(3) Required for Safari Voyager - Only for native Costa Ricans and Panamanians for their country of origin
(4) Acceptable for Safari Voyager in place of WFR
(5) Required on Safari Explorer Hawaii itinerary (If you do not currently have, there will be training once onboard)
(6) Required for Safari Voyager
(7) Company preferred

PHYSICAL DEMANDS / WORK ENVIRONMENT
- **Length of Work Shift**- Physically able to work 12 hours per day, 7 days a week for 6 to 8 weeks at a time. Vacations off the vessel are usually 2-3 weeks.
- **Mobility**- Frequent bending, reaching, twisting, kneeling, crawling, and pushing/pulling. Must ascend and descend stairs and ladders, sometimes while carrying tools or objects. Ability to stand or sit for
long periods of time. Walking up to five miles in a day over uneven terrain and moderate to severely steep slopes.

- **Handling/Strength** - Ability to paddle a kayak up to 10 miles in a day for several days a week. Ability to handle, lift, and lower objects totaling 50 pounds between the ground/deck level to a height of about 4 to 6 feet, and able to repeat these movements. Able to carry these objects up to 100 feet continuously for 20 minutes.

- **Environmental Conditions** - ability to work in all weather conditions, around loud noise, in small spaces, and fit through a 28-inch wide hatch.

**DISCLAIMER STATEMENT**

This job description is intended only to describe the general nature and level of work being performed by an employee in this position. It is not intended to be construed as an exhaustive list of all responsibilities, duties, and skills or abilities required or persons so classified or assigned.

It is the policy of UnCruise Adventures not to discriminate on the basis of race, color, sex, creed, religion, marital status, citizenship, the presence of any sensory, mental, or physical disability, gender identity, gender expression, sexual orientation, age, disability, ancestry, national origin, or veteran status in its educational programs, activities, or employment as required by law. #INDDNI

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